



2024 PLUS STRATEGY

NOVEMBER 2024

Outcome

By 2030 it is known in the local area that Mordialloc Neighbourhood House provides an inclusive community hub that promotes well-being and community connections, with access to programs and services driven by the demand and responsive to the needs of the local area.

Priorities

This is a three year rolling plan, commenced in May 2022 and this is the output of our August 2024 strategy day.

Looking forward, our priorities continue to be:

<i>Priority One</i>	Planning to thrive in the midst of disruption
<i>Priority Two</i>	So that we can keep delivering to our community
<i>Priority Three</i>	Whilst Keeping Our House in order

Priority 1. Planning to thrive in the midst of disruption

Key Activities

- 1.1 Working with all stakeholders to play our part in making the Mordialloc LXR the best LXR project ever.
- 1.2 Planning to manage potential risks during the delivery of the MLXR project during 2024 and beyond.
- 1.3 Continuing to develop our virtual hub with local community groups whilst working with Council to further develop options for a physical Mordialloc Hub.

Priority 2. So that we can keep delivering to our community and developing what we offer

Key Activities

- 2.1 Environmental scanning – data and information collection both internally and externally to evaluate our programs and connection to our community more broadly.
- 2.2 Program planning and update – ACFE refinement and MNH course development
- 2.3 Continuing to work with existing stakeholders and find new stakeholders
- 2.4 Continuing to develop and refine reporting for all programs so that we can be confident that our planning is supporting our operations.
- 2.5 Strengthening our Social and Community Programs including allocation and usage of funds so that we are able to initiate our own programs and engage with programs provided by others to maximise community benefit.

Priority 3. Whilst Keeping Our House in order

Key Activities

- 3.1 Telling OUR STORY, from our history to our current program so that our community knows that we here to make a difference.
- 3.2 Ensuring that we have the right resources in place to support our operations.
- 3.3 Staff retention – looking at giving ‘more than thanks’
- 3.4 MNH Handbooks and strategic documents – review and revise as appropriate those that we have and look at the gaps that need to be addressed
- 3.5 Succession planning for the MNH COG so that we always have a well-resourced governance committee.